



Item #: E5

**DATE:** November 20, 2024  
**TO:** Committee Chair John Roberts and Members of the Operations and Safety Committee  
**THROUGH:** Erin Rogers, CEO/General Manager  
**FROM:** Dietter Aragon, Director of Operations  
**SUBJECT:** **Operations Safety and Training Update**

### **Form Motion**

Receive and forward to the Board of Directors Operations, Safety, and Training Update for the First Quarter of Fiscal Year 2025 (FY2025).

### **Strategic Plan Alignment**

This item aligns with Goal 1 - Safe and Secure Operations – *Enhance our safety culture by providing safe and secure operations, improving safety for employees and customers while responding swiftly to new and emerging conditions.*

- Initiative b) Continuously improve agency practices that augment safety, ensure, resiliency, and maintain compliance with evolving regulations
- Initiative c) Elevate our safety culture with enhanced agency-wide safety training and employee engagement
- Initiative e) Develop and implement targeted safety campaigns based on safety data and employee feedback

### **Background**

The operations, safety, and training update provides a comprehensive analysis of Omnitrans' current accident and injury frequency rates and trends, along with mitigation measures aimed at fostering a strong safety culture. By leveraging this data, Omnitrans can proactively implement strategies to improve performance, elevate safety standards, and reduce risk. This information also highlights areas needing focused training efforts, allowing us to continuously monitor the effectiveness of our programs and support operator performance improvement.

## **Preventable Accidents per 100,000 Miles**

During the first quarter (Q1) of FY2025, Omnitrans recorded a preventable accident frequency rate (AFR) of 2 accidents per 100,000 miles, a slight increase from the AFR of 1.7 accidents per 100,000 miles in the previous quarter (Q1) of FY2025. This Q1 performance does not meet our established goal of less than one accident per 100,000 miles and is also above the American Bus Benchmark Group (ABBG) average of 1.6 accidents per 100,000 miles.

Over the three-month period, a total of 41 preventable accidents were recorded, with 85 percent of these accidents comprising 17 fixed-object collisions, 11 parked-vehicle incidents, 4 front-end accidents, and 3 passenger falls. Further analysis revealed that over 71 percent of preventable accidents involved employees with less than 12 months of experience.

Omnitrans remains committed to reducing these incidents by strengthening our training and safety programs to address specific accident trends. These efforts include the Accident Prevention Workshops and the Annual Training Certification Renewal programs (a California Commercial Driver License requirement). Additionally, targeted safety initiatives such as our Probationary Operator Assessments Program and ongoing Safety Ride Checks for all operators contribute to our proactive approach to accident prevention.

## **Injury Frequency Rate per 200,000 Hours**

The injury frequency rate (IFR) for FY2025 Q1 was 9.32 injuries per 200,000 hours worked, reflecting an increase compared to FY2024 Q4, which had an IFR of 5.96 injuries per 200,000 hours. This is below our FY2024 Key Performance Indicator target of 20 injuries per 200,000 hours worked.

Omnitrans remains dedicated to fostering an injury-free workplace through multiple initiatives. Our injury prevention workshops continue to emphasize key practices, such as the 3-point contact method, best practices for maintaining Operator Barrier Door usage, and maintaining proper ergonomics while driving. Additional measures include ongoing Safety Ride Checks that assess and reinforce safe practices and regular refresher training.

Furthermore, the monthly Omnitrans Safety & Security newsletter promotes awareness by sharing best practices, reminders, and injury prevention tips. These comprehensive efforts underscore our commitment to continuously enhancing workplace safety and reducing injury risks across the agency.

## **Training and Development**

During the first quarter, we held several training and development classes and workshops to enhance the agency safety culture. We held 20 Annual Training Certification Renewal classes with a combined attendance of over 104 operators, completed more than 202 Safety Ride Checks, primarily focused on probationary employees, and provided return-

to-work training for 13 operators. Additionally, 35 Accident Prevention workshops were conducted.

**Conclusion**

Receive and forward to the Board of Directors the Operations, Safety, and Training Update for the first quarter of Fiscal Year 2025.

ER:DA:DB

**Attachments**

A. PowerPoint Presentation