



Item #: E4

DATE: November 20, 2024
TO: Committee Chair John Roberts and Members of the Operations and Safety Committee
THROUGH: Erin Rogers, CEO/General Manager
FROM: Christine Glass, Interim Director of Safety & Security
SUBJECT: **Safety and Security Update**

Form Motion

Receive and forward to the Board of Directors this presentation on safety and security incidents, measures, and initiatives.

Strategic Plan Alignment

This item aligns with Goal 1 - Safe and Secure Operations – *Enhance our safety culture by providing safe and secure operations, improving safety for employees and customers while responding swiftly to new and emerging conditions.*

Initiative b) Continuously improve agency practices that augment safety, ensure resiliency, and maintain compliance with evolving regulations

Background

OmniTrans strives to maintain a safety culture by tracking safety and security data and implementing mitigation measures to improve performance. Areas of focus include security data for assaults and security contractor incident reports for all sites.

This report highlights the safety and security incidents, measures, and other regulatory compliance initiatives for the First Quarter (Q1) of Fiscal Year 2025 (FY25). Successfully completing the pilot program for Security Threat and Vulnerability Assessment in collaboration with the Transportation Security Administration (TSA), continued Fontana Transit Center security enhancement, successfully completing safety inspections internally and with external agencies, conducting community outreach programs, driving employee engagement programs, and continued collaboration with the Agency Safety Committee through engagement were among the key areas of focus for Q1.

Highlights Include:

- The National Transit Database (NTD) Assaults - For Q1 FY25 includes a total of 14 reported verbal assaults, and 4 reported physical assaults on coach operators;

a total of 25 reported verbal assaults, and 1 reported physical assault on and other transit workers which primarily includes third party contractors.

- A total of 527 incidents have been reported by contracted security personnel.
- Continued focus on security at the Fontana Transit Center provides a safe environment for coach operators and customers.
- Furthering collaboration with local agencies, Omnitrans supported Chino Cares Emergency Preparedness Fair and the Line Fire and Bridge Fire in San Bernardino County.
- Driving safety engagement of our employees, Omnitrans hosted the September National Preparedness Month by providing emergency kits to all employees.

Conclusion

Receive and forward to the Board of Directors the attached staff report and presentation on safety and security incidents, measures, and initiatives.

ER:CG

Attachments

A. PowerPoint Presentation